

**Sunderland Clinical Commissioning Group
Deerness Park Medical Centre, 17th September 2013**

East Locality Patient Group Meeting Notes

In attendance:

James B Cox
John Wallace
Katherine Airson
Morag Hutton
Raymond Davison
Julie Whitehouse
David Robinson
Eric Harrison
David Gallagher

Apologies:

Ann Hodgson
Jaki Parrish

Meeting Notes

- A member requested a copy of the East Area Plan produced by public health. This will be forwarded (JW).
- EH informed the group the 'gateway document' for Riverview Out of Hours work has been approved but requires further work before implementation. This is expected to be November 2013. It was noted this will not support the Grindon PCC function as it will be a booked (not walk-in) service.
- It was noted extended GP hours are needed.
- EH and DR were unable to visit the Bangladeshi Centre as planned, but Abu Shama will be invited to the East meeting, 15th October (JW).
- The CCG prospectus will be brought to the group (JW)
- The North East Ambulance Service (NEAS) visit will be on Thursday October 10th, 10.30am – 12.30pm. Jaclyn Hall will contact members with transport details to Newburn HQ.
- Dave Gallagher (CCG, Chief Officer) offered a presentation on: Sunderland CCG – who are we? An extensive Q&A session ensued. Group members commented they found this useful and informative.
- One topic discussed was group membership. How can they be representative of the 'East when all practices are not present (& there is no guarantee this will happen). The group concluded they could only be who they were and develop as

they think is in the best interests of patients. As they implement change, hopefully interest will grow.

- The level of care in residential and nursing homes was highlighted as a concern. It was noted this is a big piece of work the CCG are looking at. Updates will be brought to the group.
- The group expressed that whilst Governing Body meetings held in public are a good idea in theory, in practice an 'executive summary' of the papers is needed and should be available before the meeting date so people can acquaint themselves with the information. They can therefore become more informed and involved.
- Local Engagement Board (LEB): To some feels somewhat patronising, the public are not there to be 'talked at'. Should check the patient perception of why they are there and structure the LEB accordingly.
- Out of Hours Services (OOH's) were noted as an issue. A lot of work is going on with partners in this area.
- NHS – Call to Action; DG outlined this national consultation. All stakeholders in the NHS are being asked to contribute to a discussion on how the NHS can be more economically effective as the current financial position is not sustainable. People can feed into the consultation until November 2013. Further information can be found on the CCG and Department of Health websites.
- It was suggested some evening and week-end meetings should be held to enable younger & working people to attend.
- The meeting calendar for 2013 was confirmed. This can be amended if required.
- The NHS Call to Action event flyer (Stadium of Light, Thursday 26th September, 6-8pm) will be circulated (JW).
- The next meeting should include 'how to improve engagement
- Any other business (AOB): EH mentioned the Health and Social Care Centre holds a lot of data, which can be useful: <http://www.hscic.gov.uk/>

Next meeting date:

Tuesday 15th October, Deerness Park Medical Group, 10.30am – 12.30pm