

# We need to hear about the quality and safety of Sunderland GPs and Sunderland NHS Trust!

**When:** 7th August 2014

**Where:** St Mary & St Peters Community Project

**Time:** 10am - 1pm

**Aim of the session:** We need to hear evidence about the quality and safety of services prior to the Care Quality Commission inspection.

This meeting will focus on the following questions:

- Are services caring?
- Are services safe?
- Are services effective?
- Are services responsive?
- Are services well-led?

**Please talk to people who you work with, gather their stories and evidence, bring it along to the session.**

All travel expenses are paid for.

Email [trish.cormish@vcasunderland.org.uk](mailto:trish.cormish@vcasunderland.org.uk) for more info!

## Call for Evidence

There are additional ways to provide evidence for the inspection:

Ring the CQC helpline on 03000 616161 between 8.30-5pm, Monday to Friday and ask to talk to someone about the inspection. Calls will be charged at the standard rate.

Write to CQC by letter addressed to CQC National Customer Service Centre, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA.

Send an email to CQC addressed to [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk) and mark clearly what services you are telling us about.

# SHARE YOUR EXPERIENCES!

Care Quality Commission will treat all information received confidentially, with care and sensitivity. If we receive feedback by the above deadline and/or you attend the public listening event, we will use your feedback to guide our inspection of the Trust. To find out more about our role as regulator or health and care services, visit [www.cqc.org.uk](http://www.cqc.org.uk).